

**AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS**

TYPE: ☐ IXC

☒ CLEC

☐ ILEC

☐ Wireless

241788

**CERTIFICATED COMPANY INFORMATION**

<u>Network Telephone Corporation</u>	
Company Name	FEIN/SSN
	501-748-7000
Db/a/fka	Telephone #
1201 W. Peachtree Street, Suite 610	
Mailing Address	
Atlanta, GA 30309	
City, State, Zip Code	
4001 N. Rodney Parham Rd	
Business Location	
Little Rock, AR 72212	Pulaski
City, State, Zip Code	County

**REGISTERED AGENT INFORMATION**

Registered Agent: <u>CT Corporation</u>
Mailing Address: <u>2 Office Park Court #103</u>
<u>Columbia, SC 29223</u>
City, State, Zip Code

**Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:**

Russell Frazier 106 N Church Street Lexington, SC 29072

- A. **General Manager** (Include Address if different than above)  
802-957-2641 / 803/359-8868 / russell.frazier@windstream.com  
 Telephone Number / Facsimile Number / E-mail Address  
Mollie Chewning Executive Customer Relations 1720 Galleria Blvd Charlotte, NC 28270
- B. **Customer Relations/Complaints Representative** (Include Address if different than above)  
704 /814-2531 / customerassistance@windstream.com  
 Telephone Number / Facsimile Number / E-mail Address  
Mollie Chewning Executive Customer Relations 1720 Galleria Blvd Charlotte, NC 28270
- C1. **Customer Relations/Complaints Representative for Escalated Complaints** (Include Address if different than above)  
704 /814-2531 / mollie.chewning@windstream.com  
 Telephone Number / Facsimile Number / E-mail Address  
800-347-1991 Residential 800-600-5050 Business
- C2. **Customer Contact** (Toll Free Number)
- D. **Engineering Operations** (Include Address if different than above)  
 / /  
 Telephone Number / Facsimile Number / E-mail Address  
866-445-3194 Residential Repair 800-843-9214 Business Repair
- E. **Test and Repair** (Include Address if different than above)  
 / /  
 Telephone Number / Facsimile Number / E-mail Address  
Russell Frazier 106 N Church Street Lexington SC 29072
- F. **Emergencies** (During Non-Office Hours)  
802-957-2641 / 803-359-8868 / russell.frazier@windstream.com  
 Telephone Number / Facsimile Number / E-mail Address

**In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:**

- G. Bettye Willis, Regional VP-State Government Affairs 1201 W. Peachtree St Atlanta GA 30309  
**Regulatory Officer** (Include Address if different than above)  
678-351-2049 / 404-474-9677 / bettye.i.willis@windstream.com  
Telephone Number / Facsimile Number / E-mail Address  
Vicki Anger, Tax Reporting Windstream Communications
- H. **Dual Party Mailings** (Name)  
4001 N Rodney Parham Rd Little Rock AR 72212  
(Mailing Address)  
501-748-5196 / / vicki.anger@windstream.com  
Telephone Number / Facsimile Number / E-mail Address  
Jamie Bourland Regulatory Reporting Windstream Communications
- I. **Interim LEC Fund Mailings** (Name)  
4001 N Rodney Parham Rd Little Rock AR 72212  
(Mailing Address)  
501-748-5325 / / tim.p.loken@windstream.com  
Telephone Number / Facsimile Number / E-mail Address  
Jamie Bourland Regulatory Reporting Windstream Communications
- J. **Universal Service Fund Mailings** (Name)  
4001 N Rodney Parham Rd Little Rock AR 72212  
(Mailing Address)  
501-748-5325 / / stephanie.d.marsh@windstream.com  
Telephone Number / Facsimile Number / E-mail Address  
Lezlie Young Regulatory Reporting Windstream Communications
- K. **Gross Receipts Mailings** (Name)  
4001 N Rodney Parham Rd Little Rock AR 72212  
(Mailing Address)  
501-748-5150 / / sandra.blade@windstream.com  
Telephone Number / Facsimile Number / E-mail Address  
Jeff Heacox Regulatory Reporting Windstream Communications
- L. **Lifeline Mailings** (Name)  
4001 N Rodney Parham Rd Little Rock AR 72212  
(Mailing Address)  
501-748-5390 / / tim.p.loken@windstream.com  
Telephone Number / Facsimile Number / E-mail Address

Lezlie Young

This form was completed by

Consultant - Regulatory Compliance

Title

Signature

/ 2/8/2013

Date

RETURN COMPLETED FORM TO:

Public Service Commission of SC  
**Docketing Department**  
Post Office Drawer 11649  
Columbia, South Carolina 29211  
And  
Office of Regulatory Staff  
**Attn: Jeanne Gordon**  
1401 Main Street, Suite 900  
Columbia, South Carolina 29201